

Senate Standing Committee on Environment and Communications
Answers to Senate Estimates Questions on Notice
Supplementary Budget Estimates Hearings November 2016
Communications Portfolio
NBN Co Limited

Question No: 192

NBN Co Limited

Hansard Ref: Written, 5/12/2016

Topic: Average time – nbn order - RFS

Senator Chisholm, Anthony asked:

What is the average time it takes a premises to place an order for the NBN from the time an area is declared RFS?

Answer:

The average time for a premises to place an order is not the most useful metric, as some premises in RFS areas may never place an order (for example, wireless-only households). Instead, nbn looks at take-up rates in particular areas. This is the percentage of premises in an RFS area that have an active nbn service. This rate varies markedly depending on, for example, the technology type (fixed line versus satellite or wireless), pent-up demand or socio-economic factors. In fixed-line areas we typically see the take-up reach more than 20% within the first three months, and continue to grow steadily until reaching approximately 73% after 18 months.